



## VISITOR CODE OF CONDUCT

The Royal Welsh Agricultural Society looks forward to welcoming you to our 2024 events. In line with general government guidance on the admission of visitors to the Showground, this Code of Conduct acts to principally guide and advise you of the protocols in place during the event.

The organisers (RWAS) have put in place a range of procedures, to ensure the safety of all visitors to our events. However, it is vitally important that everyone plays their part in making the event safe and enjoyable and we need your continued support and cooperation to achieve this.

Visitors are therefore kindly reminded of the requirement to adhere to this Code of Conduct, follow all safety requirements, assist staff and stewards, and help protect yourself and your fellow visitors.

- **Visitor's must comply with the Society's ticket Terms & Conditions and any Government guidance that may be in place at the time of the event.** These will be outlined in full on the RWAS website.
- Visitors and staff must not attend the event if they have any of the main symptoms of COVID-19 or a positive test result. You should follow public health advice.
- Plan your journey well in advance and arrive at the Showground in plenty of time. Remember to travel safely and keep up to date with guidance on safe travel, car sharing, and public transport.
- When you arrive at the Showground follow all information and direction signage and comply with any instructions or guidance given by staff and stewards, or over the PA system. This will help you get to where you need to be in the safest and most effective way.
- Please note cash payments will be accepted on entry (at specific points) however, e-tickets and card payments are preferred.
- Our stewards and security teams will be helping to keep you safe. If you have any concerns about areas of crowding or other safety issues, please inform one of the stewards.
- It is prohibited to carry alcoholic drinks around the site and drink in public places other than designated bars on site.
- The Society has a Zero Tolerance to Substance Misuse, which may mean that some individuals under the influence, are denied admission.
- Smoking is not allowed in any enclosed or partially enclosed public area, this includes vaping.
- Please check the weather forecast and bring either suitable rain attire, warm clothing or hats/sunscreen/water bottles, so you can continue to enjoy the event in all weather conditions.
- When using toilet facilities, please be patient and considerate towards other users, and wait your turn to avoid toilet areas becoming crowded.
- It is important to maintain good hand hygiene during all events. Use the sanitiser dispensers provided. Always wash your hands before eating and after touching animals, and avoid touching your face, handles and fences whenever possible. If there are issues with sanitiser points or hand washing facilities, please inform a member of staff or steward.

- If you are attending the Royal Welsh Show and are in the Grandstand and need to move, wait until walkways are clear and follow steward's instructions and direction signage. The Grandstand isn't used at the Winter Fair or Smallholding and Countryside Festival.
- If you are in a crowded space on the Showground or indoors, please keep a respectful distance between yourselves and people who are not in your group.
- There will be continual media and marketing coverage within the event meaning that photographs will be taken that may encompass the public. If you or an individual within your group does **NOT** wish to be photographed or filmed, please contact the RWAS Marketing and Communications team.
- If you are attending the event with other members of your family or friends, please make sure they have read and understand these guidelines.
- Random bag searches will be undertaken at all gate entries, refusal to comply will result in no entry.
- Any persons wearing clothing containing obscene or offensive language/images, will not be allowed entry to the event or will be asked to change or hide the offensive statement.
- The Society reserves the right to exclude any visitor that fails to comply with the Code of Conduct.

**Thank you for your support and understanding. Please stay alert, follow these guidelines, and help us all enjoy the event safely.**

**We look forward to welcoming you back in 2025.**